












PSTN Calling		
Domestic	1,200 Domestic Minutes in the UK	£12.00 per user/per month - ANNUAL contract
International	1,200 Domestic Minutes in the UK, 600 International Minutes	£21.00 per user/per month - ANNUAL contract

PSTN Calling includes:

 Business-ready phone	Get started fast with a cloud service that offers the features you expect from traditional phones, such as number porting, emergency calling, toll-free numbers, and flexible calling plans.
 Cloud PBX	Manage a PBX in Office 365 to support call-management features such as hold, forward, transfer, and voicemail.
 Managed service	Save the time and money you'd otherwise spend to install and maintain an on-premises telephony infrastructure.
 Centralized administration	Use the Office 365 admin portal to acquire numbers, assign numbers, and manage users.
 Immediate connectivity	Provision phone numbers for all your Office 365 users within minutes via the Office 365 admin portal.
 Any device	Enable telephone calls from any device, including IP phones, Skype room systems, PCs, Mac, and mobile devices.
 Search and acquire	Easily request and reserve new phone numbers in major cities where PSTN calling is available.
 Built-in security	Protect your business with enhanced security features from encryption and security protocols to physical and operational security.
 High availability	Office 365 guarantees 99.9% uptime for your phones lines with built-in redundancy and active load balancing.
 Call reporting	Run usage reports to review active users, sessions, client device information, and types of activities.
 Identity management	Streamline identity management with phone numbers linked to Azure Active Directory identities.

What is included within the PSTN Calling service plans?

- For domestic PSTN Calling plans, each licensed user is allocated the above-stated domestic dial-out minutes pooled at the tenant level.
- For international PSTN Calling plans, each licensed user is allocated the above-stated domestic dial-out minutes and 600 international dial-out outbound minutes pooled at the tenant level.

For all local and international calls placed to users within the same tenant, peer-to-peer calling is enabled and the call is placed over the Voice Over IP network, meaning that all local and international calls placed within the tenant will not count towards the allocated minutes.

What if I exceed the PSTN Calling allocated minutes?

If you are set up for PSTN Consumption billing, when you exceed the PSTN Calling allocated minutes (the total of all minutes associated with users' assigned licenses pooled at the tenant-level), you will be charged for usage that goes above and beyond the tenant-pooled limits. If you are not set up for Consumption billing, you will lose your service until the minute limits are reset the following month.

How will I pay for my consumption charges for PSTN Calling?

Consumption billing for PSTN services will launch on June 1, 2016, enabling PSTN Conferencing toll-free dial-in, international dialing for users with PSTN domestic calling, and additional domestic and international calling minutes.

Set-up and management:

- Customer selects an individual pre-paid balance amount (e.g. £100), minimum balance threshold (e.g. £10), and balance replenishment amounts (e.g. £90).
- Customer funds their pre-paid balance directly in the Office 365 Portal (as opposed to buying on CPS – SKU on PL).
- It's important to establish appropriate replenishment amounts as all payments made to fund prepaid balance are valid for one year.
- If customer elects to not set up a pre-paid balance and they reach their monthly excessive usage limit, their PSTN services is suspended for the remainder of the month.

Payment model:

- Account balance is drawn down as services are consumed.
- Customer can select their EA Enrollment as a payment instrument in the Office 365 Portal.
- Each time a customer's balance reaches the minimum threshold, a replenishment of funds is triggered at which time the customer is invoiced.

Billing and reporting:

- Consumption billing charges appear as a line item on the EA Invoice as Skype for Business PSTN Consumption.
- Usage reports are available in the Admin Center at any time.
- Customers without an EA can set up an account with a credit card or invoicing payment model.

.....Continued

Will Microsoft provide phone numbers for PSTN Calling plans?

Yes, you can assign users phone numbers directly through the Skype for Business Admin Center. For more information, see Getting phone numbers for your users. If your users already have phone numbers assigned by another provider, you can transfer those existing phone numbers from your service provider or phone carrier.

You can also add up to 10 percent more numbers in addition to what you have licenses for. For example, if you purchase 100 licenses, you can acquire up to 110 new telephone numbers.

Note: the above applies only to acquiring NEW phone numbers through Office 365 and Skype for Business; there is no limit on porting in telephone numbers to our service; if you own the telephone number, you can port in any quantity of telephone numbers regardless of the number of licenses you have.